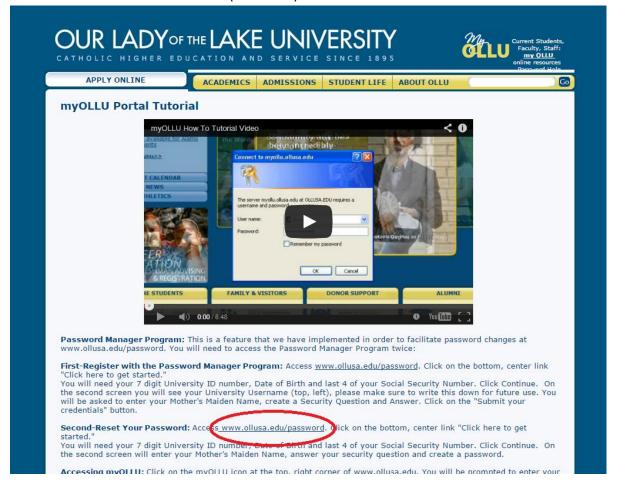
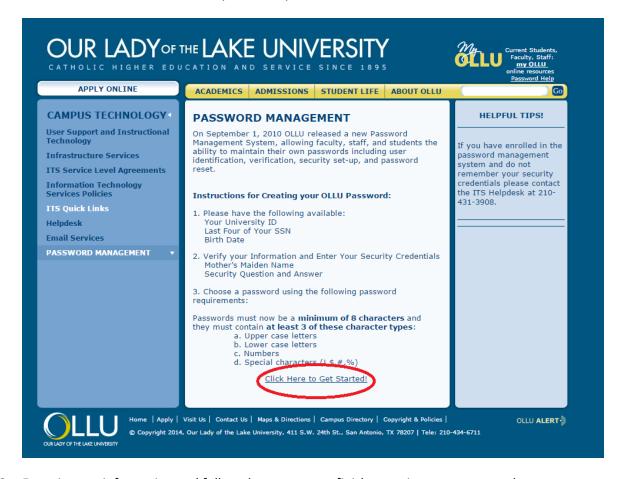
- 1. Go to ollusa.edu
- 2. Click "Password Help" (see below)



3. Click "Second-Reset Your Password" (see below)



- 4. Make sure you have your Student ID Number, last four digits of your SSN, and your birth date. If you do not know what your Student ID Number is, contact your Student Services Coordinator.
- 5. Click "Click Here to Get Started!" (see below)



6. Enter in your information and follow the prompts to finish resetting your password.



Please follow the steps below to utilize the self-service password reset system. You may have to run through the process twice - once to change your password.

Input Identification (Step 1 o	[3]
The following information must be For students, if your information is	on file with the University to continue. I not on file, please contact the Registrar's Office.
University ID:	Enter your 7-digit ID number (include leading zeros)
Last Four Social Security Number:	
Birth Date:	Month (MM): Day (DD): Year (YYYY):
Please enter your ID information and click "Continue"	Continue Return to Website
	Please contact the Help Desk at 210-431-3908 if you experience any problems with this page. If this page is not working between the hours of 12:00 AM and 1:30 AM, it may be temporarily offline during system backups.